

December 7, 2016

Hampton Homeowner or Resident:

Know your flood hazard

You have received this letter and brochure because your property is in or near an area that is subject to flooding. **Just because you haven't experienced a flood in the past doesn't mean you won't in the future. Even a heavy rainfall can cause significant flooding.**

The first step to reducing flood risk is to **determine your location in the flood plain**. Multiple avenues are available to provide information to you:

- Access Hampton's dedicated web page: www.hampton.gov/floodmaps.
- Call 311 on a land line or 757-727-8311 to create a work order.
- Call or visit the Development Services Office of the Community Development Department, 3rd floor, City Hall.
- Visit the Main Branch, Hampton Public Library/Special Collections Department, to view the current flood map and the most recent historic flood map.
- Drop by the City Hall lobby and pick up informational brochures.

Insure

Next, **insure your property for your flood hazard**, and if you have flood insurance make sure you have the right insurance coverage. Renters insurance for contents is also available through the National Flood Insurance Program. Consider the following:

- About one third of all flood insurance claims are for properties outside of the 100-year floodplain.
- If your property is in the 500-year flood plain you may be eligible for a low-cost Preferred Risk Policy.
- To determine the location of a flood insurance agents in your area go to: www.floodsmart.gov.

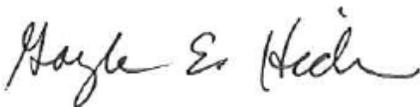
Protect Property Voluntarily **retrofit your flood-prone property**. Retrofits include:

- Elevating your primary structure, HVAC equipment, or electrical systems and components
- Installing the appropriately sized flood vents
- Federally funded Flood Mitigation funding is available for qualified applicants. Hampton also offers low-cost loans. If you are interested contact Gwen Pointer at Emergency Management at 757-727-6881.

Build Lastly, **build responsibly and always** get a permit before you build. Please see the enclosed brochure for more information.

If you would like to discuss the material and ideas provided herein, please feel free to contact me at (757) 727-6284 at your convenience.

Sincerely,



Gayle E. Hicks, P.E., C.F.M.
Water Resources Engineer
Hampton Department of Public Works

Enclosure

**PUBLIC WORKS ADMINISTRATION AND ENGINEERING SERVICES
(757) 727-6346 FAX (757) 727-6123
22 LINCOLN STREET, HAMPTON, VIRGINIA 23669**

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