



WORKING TOGETHER FOR A STRONGER VIRGINIA

CRS Workgroup Meeting Summary

July 31, 2019

700 Town Center Drive, Newport News, VA

1. Nick Jardine and Susanna Pho with Forerunner presented information on cloud based software to manage the CRS Program.
 - Why this software was developed
 - No Existing digital software tools
 - CRS manual is complex
 - Re-certification chaos
 - Resource constraints
 - Communities need assistance with documentation
 - A subscription costs between \$5,000 and \$10,000 depending on how many polices there are in the community.
 - Forerunner is looking for communities to purchase the software and provide feedback. There is still limited space left to get into the pilot program and receive discount pricing.
 - Municipal Software
 - Software will send monthly reminders of tasks that need to be done
 - Calculates points for each activity
 - Software gives tips for keeping required documentation
 - Software informs you when you may be able to get credit through related activities.
 - File management
 - Log all flood assistance requests
 - Residents can get information through a link on the localities website
 - Future Features
 - Ability to store all documents required for recertification / cycle visits.
 - EC review – check EC's for correctness
 - EC mapping
 - FIRM maps
 - Templates for outreach projects
 - Historical Flood Information
 - Documentation templates
 - Mitigation recommendations

- You can view the Forerunner software at withforerunner.com
- You can reach Nick Jardine at – nickwithforerunner.com and Susanna Pho at susanna@withforerunner.com

2. Future CRS Workgroup Meetings

- 2019 meetings:
 - Wednesday, September 25, James Room, 10AM-Noon
 - Wednesday, November 20, James Room, 10AM-Noon