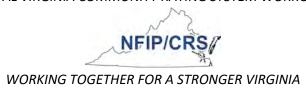
## COASTAL VIRGINIA COMMUNITY RATING SYSTEM WORKGROUP



CRS Workgroup Meeting Summary
July 31, 2019
700 Town Center Drive, Newport News, VA

- 1. Nick Jardine and Susanna Pho with Forerunner presented information on cloud based software to manage the CRS Program.
  - Why this software was developed
    - o No Existing digital software tools
    - o CRS manual is complex
    - o Re-certification chaos
    - Resource constraints
    - o Communities need assistance with documentation
  - A subscription costs between \$5,000 and \$10,000 depending on how many polices there are in the community.
  - Forerunner is looking for communities to purchase the software and provide feedback. There is still limited space left to get into the pilot program and receive discount pricing.
  - Municipal Software
    - Software will send monthly reminders of tasks that need to be done
    - Calculates points for each activity
    - Software gives tips for keeping required documentation
    - Software informs you when you may be able to get credit through related activities.
    - o File management
    - Log all flood assistance requests
  - Residents can get information through a link on the localities website
  - Future Features
    - Ability to store all documents required for recertification / cycle visits.
    - o EC review check EC's for correctness
    - o EC mapping
    - o FIRM maps
    - o Templates for outreach projects
    - Historical Flood Information
    - Documentation templates
    - Mitigation recommendations

- You can view the Forerunner software at withforerunner.com
- You can reach Nick Jardine at nickwithforerunner.com and Susanna Pho at susanna @withforerunner.com

## 2. Future CRS Workgroup Meetings

- 2019 meetings:
  - o Wednesday, September 25, James Room, 10AM-Noon
  - o Wednesday, November 20, James Room, 10AM-Noon